

THE CHALLENGES: LEGACY SYSTEMS, PRE EXISTING RELATIONSHIPS AND CULTURE

A key obstacle to flexibility and agility when history and legacy create conflict, is often organisational structure of the IT team and its members. This situation can have a number of outcomes:

- To achieve high performance needs methodology, alignment of people, processes and underpinning technology.
- Agility & customer specific solutions are essential to meet the needs of an ever-changing business environment.
- Innovation deserves dedicated resource that includes competence and input from both inside and outside the immediate project team.

It is close to impossible to create a plan up-front without involving other internal and external stakeholders such as (but not limited to) users, service owners, potential vendors, application and infrastructure specialists, etc. You may be able to draw the big picture but anyone that has been involved in these kinds of processes knows that understanding the business in detail is essential. The devil is in the details.

APPROACH AND MECHANISMS FOR UNDERSTANDING THE LANDSCAPE?

Making IT work, making change stick and delivering real business value are typically the ultimate goals of any IT management / consultancy project that Atech undertakes alongside one of its customer partners.

For the LTA, Atech followed a set of clear rules to engage on this basis :

- Investigate
- Analyse
- Audit
- Communicate
- Recommend
- Implement
- Deliver

Providing Audit feedback, Technology Roadmaps and detailed immediate and future recommendations ensures the IT team have reference points, guidelines and industry benchmarking to support their recommendations and strategic ideals at Board level.



